

Domžale, March 23 2020

HELIOS's update on the coronavirus (COVID-19) outbreak

At the moment, all HELIOS production sites are running without disruptions, with exception of the [Ecopolifix SRL](#) company in Italy. In the last week, we additionally increased our inventories, as well packaging levels at all production sites. We are also in close communication with our suppliers in order to assess possible risks in the supply chain. At this time, we are experiencing minimal disruptions to our raw material supplies. We are doing our best to keep our service levels high. However, as the situation with the suppliers across the Europe and transport companies changes daily, please take into the consideration some delays in deliveries and longer waiting time. In case there are some significant obstructions to our deliveries, we will keep you informed.

Due to the current situation and in accordance with government ordinances from Slovenia and Austria, our retail stores for private customers are closed as of March 16, 2020. This applies to [Mavrica](#) shops in Slovenia and [Fritze Lacke](#) shops in Austria. All customers who are due to this exceptional situation unable to access our stores in Slovenia, are kindly invited to make their purchase in our [online store](#).

At HELIOS, we are daily monitoring the situation regarding the spread of the coronavirus (COVID-19) and implementing all necessary measures while ensuring uninterrupted flow of our operations. At the same time, health and safety of our employees and other stakeholders is being our primary concern. In the last two weeks, we have prepared several guidelines and measures to maintain appropriate hygiene standards in offices, common areas and production facilities. We have also prepared additional guidelines and measures for all visitors and external contractors of HELIOS locations, and arranged dedicated areas for truck drivers.

With the aim of reducing physical contact, we have enabled our employees to work from home, where possible. We have cancelled all business trips, trainings, educational activities and events, as well other non-urgent meetings. We are still available for you through our standard contacts within HELIOS companies via emails, mobile phones and other alternative options of remote communication, such as teleconferences or Skype calls.

We hope that above mentioned measures will cause least possible disturbance on our communication, delivery and efficiency of business operations. We believe that together we will overcome the difficulties and build even stronger foundation for the time when the situation will return to normal.